



The Leader's Role in Setting the Psychological Contract: Building High-Performance Teams for a Competitive Advantage

DATE & TIME:

Wednesday, June 21, 2023
10:00 a.m. – 11:00 a.m. CT

WHO SHOULD PARTICIPATE:

COOs, CMOs, CNOs, nurse leaders, physician leaders, quality improvement staff, and anyone else interested in this topic

CONTINUING EDUCATION:

Nursing: 1.0 contact hour will be awarded for this offering by the Louisiana Hospital Association for complete attendance and evaluation of the program. The Louisiana Hospital Association is approved by the Louisiana State Board of Nursing – CE Provider #39.

Other Participants will receive, upon completion of this program and evaluation, a certificate documenting the completed continuing education/clock hours.

REGISTRATION DEADLINE:

Registrations are due into the LHA office one week prior to the webinar to ensure timely delivery of instructions and handout.

VIRTUAL OFFERING:

Access information will be provided to each registered participant in advance of the event. To prevent emails from going into your junk or spam folders, have your IT staff whitelist the email address marthur@lhaonline.org and any emails coming from LHAonline.org.

LHA EDUCATION CALENDAR

[View Upcoming Event Listing](#)

OVERVIEW:

In our modern healthcare system, psychological contracts between employers and workers are a critical component of creating commitment and improving the employee experience. This webinar looks at how to understand the psychological contract, and from a leadership perspective, the nuances of ensuring the expectations of the organization are met. This improves strategic resilience.

LEARNING OBJECTIVES:

- Define strengthening organizational systems for resilience;
- Describe how to ensure psychological contracts are not breached in the organization so that strategic resilience is strong across the team;
- Discuss the difference between relationship building and relationship behavior and how to use both to build high-performance teams;
- Discuss what a psychological contract is and why it's important to an organization's relationships and commitment; and
- Outline how to develop and maintain positive employee experiences that create memorable patient experiences for a competitive advantage.

MEET YOUR FACULTY:

Ryan Gallik is the founder of Ryan Gallik and Associates, an occupational safety, health, and wellness consulting firm, and is the co-founder of the Mental Hygiene Project. With a long career as a firefighter and paramedic, Gallik has seen and experienced the effects of trauma and stress on people, organizations, and communities. The author of "Silent Mayday: The Clinician's Guide to Working with First Responders," Gallik has more than 15 years of experience working with critical-incident, stress-management, and peer-support teams.

Michael Stahl is the founder of Motivational Concepts, a business consulting firm specializing in creating learning organizations focused on growth and is the co-founder of The Mental Hygiene Project. Stahl is a master trainer for the Harrison Assessment Behavioral Traits Profile and has completed nearly 1,000 psychological analyses and debriefings for leaders worldwide. A certified black belt in Tae Kwon Do, he has learned how to use focus and mindfulness to enhance mental health and live with more balance.



The Leader's Role in Setting the Psychological Contract: Building High-Performance Teams for a Competitive Advantage

REGISTER ONLINE: <https://lhaonline.org/Event.aspx?EventKey=M2349033>

DATE & TIME:

- Wednesday, June 21, 2023 Time: 10:00 a.m. – 11:00 a.m. CT

PRICE:

- Hospital Member: \$125 (Per Person Rate)
- Associate/Attorneys or Corporate Members: \$175 (Per Person Rate)
LHA dues must be up to date to qualify for the above-mentioned rate.
- Non-Member Hospital: \$250 (Per Person Rate)

REGISTRATION:

Registrations are accepted online only. VISA, Master Card, Discover, and American Express are accepted. Email confirmations will be sent to registrant upon completion of registration. Program material and access information are not meant to be shared with anyone other than registered participants. This is intellectual property of the speaker and as such, is intended only for those who registered and participated in the webinar/seminar. Sharing of this information with others within your organization will result in an additional registration fee.

CANCELLATION POLICY:

Individuals who cancel **more than seven business days prior to a scheduled event** will be charged a cancellation fee of \$40 per person. Written notice of the cancellation must be emailed to marthur@lhaonline.org. No refunds will be issued for cancellations received **within seven business days of the event or for no-shows**.

SUBSTITUTION POLICY:

Registrants who are unable to participate in an LHA educational event are permitted, and encouraged, to have an eligible substitute; however, written notice of the substitution must be emailed to marthur@lhaonline.org **at least seven business days in advance of the event**. The substitution option is not available if written notification is received by the LHA less than seven business days prior to the scheduled program.

ACCOMODATIONS:

Please contact the LHA if you have a disability that may require special accommodations for this educational opportunity. The LHA is committed to ensuring full accessibility for all registrants.

LHA # M2349033